

ICC Energy Inc. — Limited Product Warranty (Updated)

Issuer: ICC Energy Inc. (“ICC”)

Applies to: New ICC products sold by ICC or an authorized ICC distributor (“Products”)

Governing Jurisdiction: Alberta, Canada

1) Warranty Coverage & Periods

Warranty begins: From Date of Sale unless otherwise specified.

Warranty end date: Based on the applicable period below.

A) Refrigeration Equipment (Standard)

- **Condensing Units** — 1 year from date of sale or installation (whichever occurs first)
- **Packaged Units** — 1 year from date of sale or installation (whichever occurs first)
- **Evaporators** — 1 year from date of sale or installation (whichever occurs first)

B) Compressors

- **Invotech Compressors** — 2 years from date of sale
- **All Other Compressors / Products** — 1 year from date of sale unless otherwise confirmed in writing by ICC

C) Insulated PIR Panel Systems — Structural Integrity

Warranty Period: 10 years

Coverage Includes:

- Delamination of insulated panels
- Failures in thermal insulation performance
- Structural defects in floors, walls, or ceilings

Exclusions:

- Improper installation or misuse
- Normal wear and tear

D) Door Assemblies

Warranty Period: 1 year

- Defects in gaskets, hinges, and handles
 - Failures of door heaters and thermal breaks
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2) ICC Remedy (What ICC Will Do)

- Repair the defective part
- Replace the defective part or Product
- Provide credit/refund up to original purchase price

Replacement parts will be warranted for the remainder of the original Warranty Period.

3) What This Warranty Covers

- Condensing units, packaged units, evaporators
 - Invotech compressors
 - PIR panel structural integrity issues
 - Door assembly component failures
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4) Exclusions (Not Covered)

A) Improper Installation / Misuse

- Improper installation
- Electrical or refrigerant configuration errors
- Non-qualified installation

B) Normal Wear and Tear

- Cosmetic issues and maintenance items

C) Environmental Causes

- Corrosion, contamination
- Fire, flood, storms

D) Unauthorized Modifications

- Unauthorized repairs
 - Non-approved parts
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5) Owner Responsibilities

- Provide proof of purchase
 - Ensure qualified installation
 - Maintain product per ICC documentation
 - Keep service records
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6) How to Make a Warranty Claim

1. Proof of purchase
 2. Model and serial number
 3. Description of issue
 4. Photos/service notes
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7) Limitations of Liability

- ICC liability limited to listed remedies
 - No liability for indirect or consequential damages
 - Implied warranties limited to warranty period
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8) Transferability

Applies only to original purchaser at original installation site unless approved in writing by ICC.

9) Entire Agreement

This Limited Warranty is the complete warranty unless extended in writing by ICC.

ICC Warranty Contact

ICC Energy Inc.
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iccenergy.ca