

Nerval Corporation (NERVAL) warrants upon, and subject to the following terms and conditions, that if, under normal usage as defined below, significant deterioration of the silver backing should occur during a period of five (5) years from the date of purchase of the mirror it will, within a reasonable time, at its option either credit the purchase price of the mirror or replace the mirror. This warranty is subject to the terms & conditions stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item.

NERVAL expressly assumes no responsibility for glass breakage; product failure due to improper usage; incompatibility with other coatings, sealants, gaskets, lubricants, insulation or any other materials; faulty installation or building construction or design; scratches or abrasions to the product; abnormal weather conditions; or damage caused by cleaners, solvents, acids, alkalis or any other chemicals used on or around the mirror coating.

Warranty shall become void if:

- the mirror is not installed in accordance with normal industry practice (and not installed by Nerval). Never install mirrors on unpainted plaster, drywall or cement walls. The leaching of lime in such will eat through the paint backing. Solvents in newly painted walls will also soften the backing. Adequate air space between the mirror and supporting wall or other surface must be left. In wet areas, such as bathrooms or kitchens, mirrors should be set up off the bases to prevent pooling of water at the bottom edge.
- the mirror is installed in a shower door, or any other installation, without adequate provision being made to drain the water from the back and edges of the mirror, or is installed in areas subject to extreme temperature and/or humidity including, but not limited to, saunas or the immediate surroundings of indoor swimming pools.
- the materials used to install the mirror are not compatible with the backing paint and/or safety backing on the mirror, or if adhesive/vinyl films or other coatings are applied to the mirror. This includes the use of silicone of any type. Recommended mirror adhesive is Titebond Heavy Duty Construction Adhesive. Any adhesive used must be of a non-acidic curing type.
- the mirror or the area immediately surrounding the mirror, is subjected to improper cleaning including, but not limited to abrasive cleaners, stiff brushes, sharp objects, alkalis or acids. Clean using water, soap and a non-abrasive brush. Never use cleaners with Acid, Alkali or Ammonia bases, as these will attack the mirror edges and backing causing blackened edges. Surface marks and stubborn dirt should be removed with 0000 oil-free steel wool, not solvents. Cleaners should be applied with a soft cloth and wiped onto the mirror. Spray cleaners may cause "puddling" at the mirror edges.
- the mirror is stored in cool, damp areas, especially outside
- the mirror is not maintained in accordance with Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)).

NERVAL reserves the right to inspect, in the field, any mirror which is alleged to be defective. No credit or replacement will be issued for mirrors that are not able to be inspected or returned.

The purchaser's exclusive remedy is limited to the legal remedies described in this warranty. NERVAL will not be liable for any incidental or consequential damages, labor costs or related charges. Nerval Corporation's warranty will be void if full payment is not received for goods and services within the agreed upon terms of sale. NERVAL makes no other warranty, either expressed or implied, regarding the product, merchantability, or fitness for a particular purpose. No employee, representative, or distributor of NERVAL is authorized to modify this warranty.

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