

**NERVAL CORPORATION** warrants all case goods and soft furniture against manufacturing defects in materials and workmanship for the duration stated below from the date of purchase, subject to the terms & conditions stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item, subject to the scale of depreciated values listed below\*. **NERVAL's** liability is limited to the value of the goods sold, and does not extend to special, indirect, consequential or incidental losses or damages of any kind or nature whatsoever, or other costs, charges, penalties or liquidated damages.

#### **Case Goods**

**NERVAL** warrants to the original purchaser that case goods will be free from defects in workmanship given normal use for a period of ten (10) years. Warranty only applies to single shift usage and is void if case goods are moved between properties or moved outside of the property whatsoever. Standard drawer slides and hinges carry a lifetime warranty and soft closing drawer slides and hinges carry a 3 year limited warranty. Original fabric manufacturer's warranty will apply; if NERVAL factory fabric is used, it is warranted against manufacturing defects for a period of one (1) year. Electrical items are covered by **NERVAL** LED Lighting or Lamps & Lighting warranty, as applicable. Upholstery foam is warranted to be free from defects in materials and workmanship for one (1) year. **NERVAL** will, at its option, repair or replace any defective goods within the terms of the warranty. **NERVAL** makes no expressed or implied warranties covering any product and makes no warranty of merchantability of fitness for any particular purpose.

The warranty does not cover:

- Natural variations in color, grain, or texture of wood and covering materials, which are natural material elements, over which **NERVAL** has no control.
- Damage caused by an installation or transportation company.
- Damage caused by overloading drawers or tops.
- Any accident, user modifications, misuse, product neglect, use of improper cleaners and/or improper care & maintenance
- Normal wear, color fastness, shrinkage, wrinkling, stretching of leather and textiles.
- Damage resulting from inclement climate conditions, improper storage of furniture, and/or inappropriate interior humidity and/or temperature levels.

#### **Soft Furniture**

**NERVAL** warrants to the original purchaser that soft furniture will be free from defects in workmanship given normal use for a period of ten (10) years. Warranty only applies to single shift usage and is void if soft furniture is moved between properties or moved outside of the property whatsoever. Pneumatic lifts and casters are warranted to be free of defects in materials and workmanship for a period of one (1) year. Original fabric manufacturer's warranty will apply; if NERVAL factory fabric is used, it is warranted against manufacturing defects for a period of one (1) year. Electrical items are covered by **NERVAL** LED Lighting or Lamps & Lighting warranty, as applicable. Upholstery foam is warranted to be free from defects in materials and workmanship for one (1) year. **NERVAL** makes no expressed or implied warranties covering any product and makes no warranty of merchantability of fitness for any particular purpose.

The warranty does not cover:

- Natural variations in color, grain, or texture of wood and covering materials, which are natural material elements, over which **NERVAL** has no control.
- Damage caused by an installation or transportation company.
- Damage caused by overloading drawers or tops.
- Any accident, user modifications, misuse, product neglect, use of improper cleaners and/or improper care & maintenance
- Normal wear, color fastness, shrinkage, wrinkling, stretching of leather and textiles.
- Damage resulting from inclement climate conditions, improper storage of furniture, and/or inappropriate interior humidity and/or temperature levels.

\* Depreciated values:

Year One	80%
Year Two	60%
Year Three	40%
Year Four	30%
Year Five	20%

10/20/2023