

**NERVAL CORPORATION** provides a limited lifetime warranty from the date of purchase for all Pull Handles against manufacturing defects in materials, and workmanship (if installed by NERVAL) for interior use, and a 1 year warranty from the date of purchase for exterior use, subject to the terms & conditions stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item. If product is installed by someone other than a NERVAL representative, NERVAL warranty does not cover the workmanship.

Nerval Pull Handles are constructed of 304 stainless steel, and must be used in suitable applications accordingly. They are not meant to be used in medical, chemical processing and storage, refinery equipment, marine/beachfront, and other applications where the finish would be exposed to acidity or salt water.

### Warranty Service

To obtain warranty service, contact the dealer from whom you purchased the product, or your NERVAL representative if the product was purchased directly from NERVAL. Every warranty issue must include:

- Proof of Purchase
- A brief written report outlining the defect

**NERVAL CORPORATION** is not responsible for transportation & installation costs or damages incurred during transport.

### Terms & Conditions

**NERVAL CORPORATION** warranty is only valid for as long as the original purchaser owns the product unless stated otherwise.

This limited warranty will be void if the hardware product is dented, mishandled, improperly installed, modified, stressed or exposed to foreign materials, or abrasive cleaning solutions, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)).

Normal wear & tear is not covered by this warranty.

It must be verified that there is sufficient backing in the wall to support the weight of the finished assembly. Product failure due to insufficient backing is not covered under warranty. It is the buyer's responsibility to ensure that there is backing in the wall.

### Liability

Liability is limited to the actual value of the goods. **NERVAL CORPORATION** will not be held responsible for any damages in excess of the selling price of the goods.

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