



## Cast Marble

**NERVAL CORPORATION** warrants all Cast Marble products to be free from any defects in materials for a period of 10 years, subject to the terms & conditions stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item.

### **Ten (10) Year Limited Warranty**

This warranty does not cover Cast Marble products exposed to outside weather and climate conditions, abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat or cold or uneven exposure to temperatures or weather conditions, physical or chemical abuse, and damage from ordinary wear and tear or improper care and maintenance. Improper care of Cast Marble may result in scratches or chips. In addition, this warranty will not cover damage from vandalism, use of improper cleaning solutions or damage from the dropping or striking of heavy objects on the cast marble product.

### **Installation One (1) Year Limited Warranty**

If product is installed by **NERVAL CORPORATION**, all decisions about defects in the installation shall be made by **NERVAL CORPORATION** and communicated to you in a timely manner. Whether **NERVAL CORPORATION** performs repair or replacement of your installation is up to the sole discretion of **NERVAL CORPORATION**. **NERVAL CORPORATION** is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural/engineering/design characteristics, structural movement or settling or accidents.

### **Warranty Service**

The warranty extends to the original purchaser only and all claims for service must be accompanied by proof of purchase. To obtain warranty service, contact the dealer from whom you purchased the product, or your **NERVAL** representative if the product was purchased from **NERVAL**. Every warranty issue must include:

- Proof of Purchase
- A brief written report outlining the defect, with images

**NERVAL CORPORATION** is not responsible for transportation & Installation costs from the dealer or damages incurred during transport.

### **Returns and Cancellations**

**NERVAL CORPORATION** will not accept returns for custom cast marble products or cancellations of custom cast marble product orders. Cast marble products are custom ordered to client requirements and therefore cannot be returned or cancelled. For in-stock items, **NERVAL's** standard terms & conditions apply, if applicable.

### **Liability**

Liability is limited to the actual value of the goods. **NERVAL CORPORATION** will not be held responsible for any damages in excess of the selling price of the goods.

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