



# Window Coverings

**NERVAL CORPORATION** warrants all Window Coverings against manufacturing defects in materials and components for the durations stated below from date of purchase, **subject to the terms & conditions** stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website ([www.nervalcorp.com](http://www.nervalcorp.com)). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item.

## Warranty Service

To obtain warranty service, contact the dealer from whom you purchased the product, unless otherwise stated. Every warranty issue must include:

- Proof of Purchase
- A brief written report outlining the defect.

All warranty work will occur at Nerval's manufacturing facility when returned by the original owner to an authorized Nerval dealer. **NERVAL CORPORATION** is not responsible for transportation & Installation costs from the dealer or damages incurred during transport.

## Terms & Conditions

**NERVAL CORPORATION** warranty is only valid for as long as the original purchaser owns the product unless stated otherwise.

### **COVERED BY A LIMITED LIFETIME WARRANTY:**

Nerval window covering products are covered for defects in materials, workmanship or failure to operate (for a period of 1 year from the date of purchase).

All internal mechanisms.

Components and brackets.

### **NOT COVERED BY A LIMITED LIFETIME WARRANTY:**

Any conditions caused by normal wear and tear.

Misuse, accidents or alternations to the product.

Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.

Failure to follow Nerval's instructions for measurement, installation and maintenance.

Shipping charges, and cost or removal or reinstallation.

## Liability

**NERVAL** is liable for the actual value of goods only. **NERVAL CORPORATION** will not be held responsible for any damages in excess of the selling price of the goods.

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