



Window Coverings (Residential)

NERVAL CORPORATION warrants all Window Coverings against manufacturing defects in materials and components for the durations stated below from date of purchase, **subject to the terms & conditions** stated below AND NERVAL's general terms & conditions (<https://nervalcorp.com/nervals-terms-and-conditions/>). This warranty does not apply to defects resulting from negligent misuse, accidents, or freight handling, or in the case of failure to meet Nerval's care & maintenance instructions, available on our website (www.nervalcorp.com). **NERVAL CORPORATION** retains the option to repair, replace, or issue an in-house credit for any defective item.

Warranty Service

To obtain warranty service, contact the dealer from whom you purchased the product, unless otherwise stated. Every warranty issue must include:

- Proof of Purchase
- A brief written report outlining the defect.

All warranty work will occur at Nerval's manufacturing facility when returned by the original owner to an authorized Nerval dealer. **NERVAL CORPORATION** is not responsible for transportation & Installation costs from the dealer or damages incurred during transport.

Terms & Conditions

NERVAL CORPORATION warranty is only valid for as long as the original purchaser owns the product unless stated otherwise.

COVERED BY A LIMITED LIFETIME WARRANTY:

Nerval window covering products are covered for defects in materials, workmanship or failure to operate (for a period of 1 year from the date of purchase).

All internal mechanisms.

Components and brackets.

Operational cords (for a period of 7 years from the date of the purchase).

NOT COVERED BY A LIMITED LIFETIME WARRANTY:

Any conditions caused by normal wear and tear.

Misuse, accidents or alternations to the product.

Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.

Failure to follow Nerval's instructions for measurement, installation and maintenance.

Shipping charges, and cost or removal or reinstallation.

Liability

NERVAL is liable for the actual value of goods only. **NERVAL CORPORATION** will not be held responsible for any damages in excess of the selling price of the goods.

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